

General terms and conditions

- 1.) Validity of the general terms and conditions and deviations
 - a) The following general terms and conditions shall apply for all current and future contracts between the client in its capacity as an operator and en.co.tec.
 - b) Deviations from these conditions, and in particular the conditions of the client, shall apply only if en.co.tec has expressly acknowledged and confirmed them in writing.
- 2.) Quotations, subsidiary agreements
 - a) Unless otherwise indicated, the quotations from en.co.tec shall be non-binding with regard to all indicated details, including the fee.
 - b) If a contract confirmation from en.co.tec contains modifications to the contract, these shall be considered approved by the client unless the client promptly indicates otherwise in writing.
 - c) Agreements must in principle be in writing.
- 3.) Awarding of contract
 - a) The nature and scope of the agreed service shall be based on the contract, power of attorney and these general terms and conditions.
 - b) Modifications and additions to the contract shall require written confirmation by en.co.tec in order to become part of the contractual relationship.
 - c) en.co.tec shall fulfil the contract awarded to it properly and in accordance with generally recognised good engineering practice and the principles of sound financial management.
 - d) en.co.tec may enlist the services of other appropriately authorised parties to fulfil the contract and place orders with them on behalf of and for the account of the client. en.co.tec is however obliged to inform the client of this intention in writing and grant the client the option of rejecting this order placement with third parties within 10 days.
 - e) en.co.tec may enlist the services of other appropriately authorised parties as subcontractors and place orders with them on behalf of and for the account of en.co.tec. en.co.tec shall, however, undertake to inform the client in writing if it intends to have orders fulfilled by a subcontractor and grant the client the option of rejecting this order placed with the subcontractor within one week; in that case, is entitled to withdraw from the contract.
- 4.) Warranty and compensation for damage
 - a) Warranty claims may only be lodged after notification of deficiencies. These claims must be submitted exclusively by registered letter within 14 days of the provision of the service or part service.
 - b) Claims to cancellation of sale and price reductions shall be excluded. Claims for improvement and/or amendment of the deficiency must be met by en.co.tec within a reasonable period; this period should in principle be one third of the agreed "Period of service". A claim for damage caused by delay cannot be invoked within this period.
 - c) en.co.tec shall provide its services with the care expected of a specialist (Austrian General Civil Code [ABGB], Section 1299).
 - d) If en.co.tec has culpably inflicted damage on the client in violation of its contractual obligations, its liability for the compensation of the damage caused thereby - if not otherwise regulated in individual cases - is limited to slight negligence as follows:
 - for an order amount up to 250,000.00 Euro: maximum 12,500.00 Euro;
 - for an order value of more than 250,000.00 Euro: 5% of the order amount, but not more than 750,000.00 Euro.
 - e) Liability for consequential damage and loss of profit is excluded even in cases of gross negligence, unless otherwise stipulated in individual cases.
- 5.) Withdrawal from contract
 - a) Withdrawal from the contract shall only be permitted for cause.
 - b) In the event of a delay in en.co.tec supplying a service, it shall only be possible for the client to withdraw after a reasonable period of grace has been set; this period of grace must be set by means of a registered letter.
 - c) In the event of a delay in the client providing a partial service or an agreed collaboration activity which makes the fulfilment of the contract by en.co.tec impossible or significantly impedes it, en.co.tec shall be entitled to withdraw from the contract.
 - d) If en.co.tec is entitled to withdraw from the contract, it shall retain the right to claim the entire agreed fee, including in the case of unjustified withdrawal by the client. ABGB, Section 1168, also applies; in the case of justified withdrawal on the part of the client, the client must remunerate en.co.tec for the services provided.
- 6.) Fees, scope of services
 - a) Unless otherwise indicated, all fees shall be in euros.
 - b) The VAT (turnover tax) shall not be included in the fee amounts; this shall be paid separately by the client.
 - c) Compensation with counter-claims, for whatever reason, shall be inadmissible.
 - d) Unless expressly agreed to the contrary, payment must be made without deductions within 30 days of invoice submission. This payment shall be made into the account specified by en.co.tec at a bank with a branch within Austria. In the event of a delay in payment, interest in the amount of 9.2% per annum above the base interest rate of the ECB plus the cost of reminders shall be paid.
- 7.) Place of fulfilment

The place of fulfilment for all company services shall be the registered office of en.co.tec.
- 8.) Confidentiality
 - a) en.co.tec shall be obliged to maintain confidentiality regarding all information provided by the client.
 - b) en.co.tec shall also be obliged to keep its planning activities confidential if and so long as the client has a justified interest in this confidentiality. Upon fulfilment of the contract, en.co.tec shall be entitled to make public for advertising purposes, in whole or in part, information on project specified in the contract, except all confidential information provided by the client or unless otherwise contractually agreed.
- 9.) Protection of documents
 - a) en.co.tec shall retain all rights and uses regarding the documents created by it (e.g. but not limited to organisational, procedural, operational and technical documents).
 - b) Any use (in particular processing, execution, reproduction, distribution, public display, provision) of the documents or parts thereof shall only be permitted with the express approval of en.co.tec. All documents must therefore be used only for the purposes expressly determined when the order is placed or through a subsequent agreement.
 - c) en.co.tec shall be entitled and the client obliged to indicate the name (company and trade name) of en.co.tec in publications and announcements about the project.
 - d) In the event of the contravention of these provisions for protecting documents, en.co.tec may claim a contractual penalty in the amount of twice the appropriate compensation for unauthorised usage, whereby the right to a claim an additional compensation for damages is retained. This contractual penalty shall not be liable to a judicial reduction of compensation. The client shall be responsible for furnishing proof that it has not used en.co.tec's documents.
- 10.) Governing law, place of jurisdiction
 - a) Austrian law shall apply exclusively for contracts between the client and en.co.tec.
 - b) It is agreed that all disputes arising from this contract shall be the responsibility of the competent court at the location of the registered offices of en.co.tec.